

# Safeguarding

## COVID 19 – Vulnerable families



For many vulnerable children, their childcare provision is their safe space. Being at home for extended periods of time can increase their exposure to potential harm.

Whilst providers are offering to stay open for these vulnerable children, not all families will have chosen to attend. Whilst social care has responsibility for maintaining contact with the families most in need, there are families that will not yet be known to social care, but your setting may have identified them as vulnerable and needing extra support.

### **TASK**

Consider how you could maintain contact with families not attending during the pandemic.

If you are operating, and considering not all staff will be working at once, are all staff aware of the vulnerable families that require contact? Is there a consistent approach to ensuring that regular remote contact is made? How will you record this information?

If the provision is closed, is there assigned responsibility for contacting vulnerable families whilst furloughed? Do you have contact details for families to enable you to reach them during the period of closure? How will you record this and share any concerns you may have?