

## Questions to ask a childcare provider



Choosing childcare is a big step for you and your child.

Different types of childcare are different and it's important to give yourself enough time to visit the options to help you make the right decision. Don't forget you are the expert on your child and should trust your feelings.

It can be a good idea to take your child with you and to go when children are there so you can see if they are calm, happy and busy.

- How long have you been working with children / been open for?
- Can I see your recent Ofsted inspection report?
- What are the ages of the other children my child will be mixing with?
- What kind of things will my child be doing while they're with you?
- Are there any planned activities?
- How will you keep me informed of how my child is getting on?
- How much will it cost me, how do I pay and do I need to pay a deposit?
- What is included in the price?
- Do you offer a settling in period or taster days?
- Do I have to pay when my child is on holiday or sick?
- What are the arrangements if the provider is sick?
- What type of meals and snacks do you serve?
- Can my child bring a pack up?
- How do you deal with children that misbehave?
- Do you have any pets?
- Who else will be here when my child is with you?
- Would I be able to stay with my child and help them settle in?
- Do you take the children out?
- Where will my child rest?